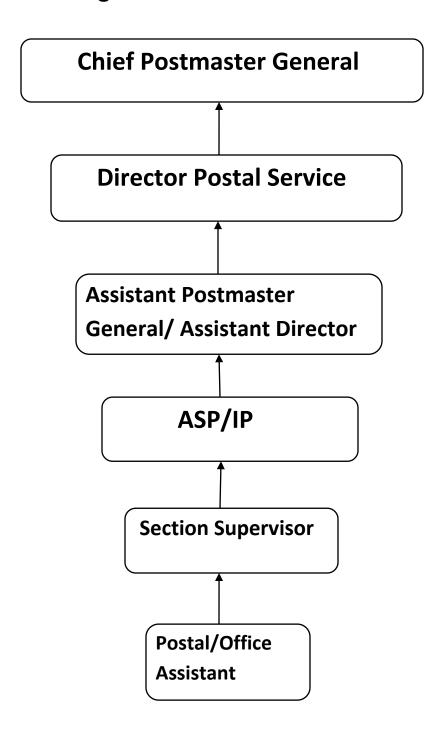
Decision Making of Andhra Pradesh Postal Circle



Decision Making Structure of Andhra Pradesh Circle

Name of Post S	Span of Contro	Duties and Powers
Chief Postmaster C	Span of Contro Group 'A' Officers Group 'B' Officers Operative	Personnel Management o Controlling Authority for Group 'A' and Group 'B' officers posted in the circle o Appointing Authority for the Group 'C' Supervisory Officials. o Reviewing Authority for supervisory officials. o Cadre Controlling Authority for the inspectoral staff as well as other circle cadres, Supervisory staff in the circle. o Head of the circle Welfare Fund. Financial Management o Budgeting for the entire Circle o Allocation of funds to the Regions and Postal/RMS Division o Monitoring expenditure for achieving economy in administrations. o Exercising full delegated financial powers in respect of operational matters, recruitment and in other cases full powers of the Head of a Department for building; and o In addition to the existing powers of Head of the circle/Head of Department also enjoys delegated powers of Director General/Postal Board. Technical Functions o Planning of postal network in circle jurisdiction according to the sanction in annual plan. o Management of customers services through network of the post offices. o Collection/transmission and delivery of mail within the circles. o Management of postal estates. o Chairman of the Circle Sports, Welfare Control Board. o Planning and execution of modernization programmes in the post offices/RMS offices. o Monitoring of redress of public grievances. o Development of management information system for effective management. o Overseeing the support systems:- 1. Postal Stores Depot 2. Circle Stamps Depot. 3. Mail Motor Service
		3. Maii Motor Service

		o Overseeing the work of Director of Accounts Postal o Chairman of the Circle Management Committee. o Chairman of the Departmental Joint Consultative Machinery. Co-ordination Activities o Co-ordination with the State Government Authorities and other Central Government Organizations within the circle. o Overseeing the work of Dak Adalats for settlement of public grievances. Also oversee the work of Pension Adalats for retired departmental officials. o Co-ordination with informal groups (Non-Governmental Organizations), eminent public personalities like Member of Parliament, Member of Legislative Assemblies, Local Bodies etc.
Regional Postmaster General	Group 'A' Officers Group 'B' Officers Group 'C' and MTS Head of the Region i.e. the Chief Officer in the Postal Region	Personnel Management o Controlling authority for Group 'A' and Group 'B' officers posted in the Region. o Appellate Authority/Review Authority for Supervisory as well as Clerical cadres. o Cadre Controlling Authority for the inspectoral staff as well as Supervisory staff/Circle cadre staff in the Region. Financial Management o Budgeting for the entire Region o Exercises full Delegated Financial Powers as Head of a Department. o Monitoring expenditure to achieve economy in administration. Technical Functions o Planning of postal network within his jurisdiction according to the sanctioned in Annual Plan. o Management of customers services through network of the post offices. o Collection/transmission/ delivery of mail within the Region. o Management of postal estates. o Planning and execution of modernization programmes in the post offices/RMS offices o Monitoring of redress of public grievances. o Development of Management Information System for effective management. Co-ordination Activities o Co-ordination with the State Government authorities and other Central Government organizations in the Region.

		o Oversee the work of Dak Adalats for settlement of
		public grievances and Pension Adalats for retired officials.
		o Co-ordination with informal groups, (Non-
		Governmental Organizations), eminent public
		· · · · · · · · · · · · · · · · · · ·
		personalities like Member of Parliament, M.L.A etc.
		o Inter-act with Press and Media about Departmental activities including new products and services.
Director, Postal	Group 'A' Officers	o A Staff Officer either to the Chief Postmaster
Services	Group 'B',	General in the Circle Office or to the Regional PMG.
	Group 'C' and	He carries out all functions of the personnel
	MTS	management, financial management and technical
		activities concerning management of the postal
		services, RMS and in the headquarters office. In the
		Circle office, certain other functional areas, like
		foreign mail processing/transmission, Postal Life
		Insurance works are also allocated.
		o As the Director Postal Services, financial powers
		have been delegated to the functionary to make him
		effective in the field situation. He acts as appellate
		authority in respect of clerical and junior level
		supervisory staff in Region/Circle.
Assistant Postmaster	Section Supervisor Clerical	In charge of sections for example staff, mails,
General/ Assistant	Staff and MTS Group	establishment, vigilance & investigation. Assist the
Director	Officer of Sections in	Head of the Circle in inspection, investigation and
	Circle and Regional Level	supervision in various areas. Both a Desk Officer as
		well as an inspecting Officer. Head of the Circle can
		depute him away from Headquarters particularly in
		serious cases of robbery abstraction or fraud.
		Such post holders perform the same nature of job as
		done by the Assistant Postmaster General except that
		their span of control is shorter
Assistant		o The translation work from English to Hindi and
Director(OL)/ Hindi		vice-versa and vetting thereof.
Officer		o To acquaint the officers and staff of the Department
		with the provisions of the OL Act, OL rules and
		Government orders related to the Official Language
		and Hindi Training and to help them in implementing
		the same.
		o To ensure proper compliance of the provisions of
		the Official Languages Act and the orders pertaining
		to Hindi Teaching Scheme and Official Language
		Policy in the Department and in its subordinate
		formations.

		o To work as the Secretary of the Official Language Implementation Committee of the Department/Office and to convene its meeting from time to time, prepare the agenda and minutes of the meetings and to coordinate the action taken on the decision taken in the meetings. o To make suggestions from time to time for promotion the progressive use of Hindi and to keep liaison with the Official Language Department through proper channel. o To prepare the reference and help literature and to assist the Officers and staff in learning Hindi and using Hindi in official business. o To organize Hindi Workshops with a view to remove the hesitation and also to train the officers/staff in doing their official work in Hindi. o Introduction of various incentive schemes and implementation thereof.
Senior Supdt. and Supdt. of Postal and RMS Divisions	Group B, Asst. Superintendent Post Offices, Inspector Posts, Group 'C' Cadres & GDS	Personnel Management o Controlling Authority for Group C and MTS and GDS officials posted in the division. o Appointing Authority for the Group C, MTS and GDS officials in the Division o Reviewing Authority for postal assistants Financial Management o Budgeting for the Division o Monitoring expenditure for achieving economy in administrations. o Exercising full delegated financial powers in respect of operational matters, Technical Functions o Management of customers services through network of the post offices. o Collection/transmission and delivery of mail within the division. o Management of postal estates within division o Planning and execution of modernization programmes in the post offices/RMS offices. o Monitoring of redress of public grievances o Development of management information system for effective management. Co-ordination Activities. o Co-ordination with the State Government Authorities and other Central Government Organizations within the division.

		o Overseeing the work of Dak Adalats. o Settlement of public grievances.
Superintendent of PSD	Supervision over the PSD	o He is in charge of the PSD. He is the Head of the Office. o Exercise full administrative powers over the clerical staff also the disciplinary authority. o Recruiting, appointing authority for the MTS. o Responsible for procurement and supply of stores. o Responsible for printing and purchase of forms after obtaining the approval of the competent authority in the circle office. o Co-ordination with other organization like DGS&D, Govt. Printing Press, Private Printing Industry, Railway.
Superintendent, Circle Stamps Depots.	Supervision over the CSD	o Officer in charge of the Circle Stamp Depot. Procurement Function o Responsible for procuring the quarterly requirement of stamps/stationery, NSCs, KVPs, IVPs, etc. of the Head offices under the circle. o To place indents to the Central Stamps Store, Nasik for quarterly requirements of the stamps. o To monitor receipt of supply of various indented items. o Custodial Security Functions. o Joint custodian of stamps/stationery certificates. o To ensure sufficient number of receivables with double lock arrangements. o To ensure adequate arrangements for safety and security of stocks. o To maintain stock register. Supply Functions o To ensure supply of Stamps/Certificate to all the Head Post Offices. o To ensure timely disposal of unserviceable packing materials. Staff Functions o Recruitment of MTS Staff. o Exercising disciplinary powers.
Inspector of Post office in PSD/CSD		o Sanction of personal claims. Assist to the Superintendent in discharge of various duties and responsibilities. Responsible for proper preparation of quarterly indents of Stamps and Stationery, NSCs, KVPs etc., personal supervision over the work relating the issue of stamps and stationeries for dispatch to post offices. Personal supervision on the opening of wooden cases and Bags

		containing stamps and stationery etc., personal supervision over the work relating to stocking of stamps and stationeries in the various strong rooms. Will oversee the indents received from the post offices in regulating the supply as per stock positions. Will render general assistance whenever necessary.
Sub Divisional Inspector/ Assistant Supdt. Post Offices	Postman & MTS & GDS establishment in Sub Division level.	o Junior Manager in the Department responsible for operation, planning and development at Sub-Divisional level o Appointing Authority for MTS officials and GDS officials in Branch Post Offices and Time Scale Sub Offices in the sub division o Disciplinary and leave sanctioning authority for postmen working in the Sub Division o Carries out Inspection of Sub and Branch Pos in the Sub Division o Assists the Divisional Head in the Inspection of the head offices o Carries out verification of balances of all SB/RD/TD Accounts in the Post Office in the case of SB Frauds committed by the officials o Carries out verification of payment of money orders paid by the postmen every month on random basis and special verification in case of fraud o Carries out verification of genuineness of withdrawals for Rs 2500/- and above on cent per cent basis in single handed sub post offices and Branch Post Offices o Data collection for postal planning and opening of new Post Offices o Verify correctness of statistics collected by post offices for sanction of additional staff owing to increase in work load o Carries out investigation of fraud and public complaints o General purpose duty like painting of letter boxes in the sub division, arranging hired accommodation for post offices, maintenance of mail lines etc. o At sub Divisional level he maintains liaison with State Government authorities, and important public persons and customers. o Any other duty assigned from time to time
Section Supervisor	Section level supervisor at Circle and Regional leve	o Disposal of important receipts and those, which present any special features either personally or given specific instructions to concerned DA.

	o To keep special watch on progress of important cases. o Maintenance of proper list for distribution of work in section. o Scrutiny of Assistant's diaries in order to see that all receipts given to them are entered in them properly. o Checking of abstract of weekly arrears of papers in Assistant's diaries at the end of each week to verify their correctness. o Examination of table of one clerk at least every day in order to see whether any receipt or file is lying for a long time. o Up-to-date maintenance of Sectional notebook. o Preparation of weekly area report and its submission to sectional officers. o Scrutiny of monthly statement cases pending disposal over three months. o Maintenance of calendar of outward and inward returns
Office Supdt. (Circle Office)	o General supervision and direct responsibility for central registry, issue and dispatch, old record section and reception. o Control over Office stock and stationery. o Scrutiny and distribution of disputed papers of Dak. o Posting of clerical staff including stenos in sections/offices. o All leave cases of Dealing Assistants. o Housekeeping. o Receipt dispatch and distribution of telex messages. o Joint custody of cash of Circle Office with ADPS incharge of accounts and pension Section. o Receipt and circulation of DG Dak and newspaper cuttings.
Asst. Direct (PG)	o He is the Chief Grievance Redress Officer. o Monitoring of redress functions of the divisional Units. o Enquiring into cases of complaint of serious nature as may be ordered by the Head of the Circle. o Monitoring all web driven system of complaints handling operated in the Department. o Organizing Dak Adalats at the Circle Levels. o Submission of reports to the Directorate as prescribed.

Complaint and Public Grievance Inspector (CI in Postal Divisions.	c i i s c c t c c v t c c c h c c h a a h	A complaint and grievances Inspector is generally, called CI and he is in-charge of complaint branch and is required to attend all public complaints in regard to service. O Required to attend all such duties as or assigned by the Divisional Supdt. O Required to supervise the work of all branches which have been placed under his control in addition to complaint section. O Monitoring all web driven system of complaints handling operated in the Department. O Responsible for timely submission of information to higher officers in respect of complicated cases and also ensures timely submission of returns to higher/Circle Officer. O Any other duty assigned to him from time to time
Development Officer (PLI)	c c c c	Description of Publicizing and marketing PLI Schemes by distribution of literature, lectures and personal liaison. Description of Procurement of effective PLI business by personal contact/liaison with various government institutions, public undertakings and autonomous Organizations. Description of PLI Claims.
Postal Assistants (Circle Office)		MIS
Senior P.A.(Gazetted) with Heads of Circles/Regions	c c t c	Taking dictation in shorthand and its transcription. Fixing up of appointments with various dignities. Screening the telephone calls and the visitors in a factful manner. Keeping an accurate list of engagements, meetings etc. and reminding the officer sufficiently in advance for keeping them up.

	o Maintaining in proper order the papers required to be retained by the Officer. o Keeping a note of the movement of files passed by the Officer and other officers, if necessary. o Destroying by burning the stenographic record of the confidential and secret letters after they have been typed and issued. o Carrying out the corrections to the Officer's reference books. o Maintenance of CR dossiers and attending to related matters. o Relieving the boss of much of his routine work and generally assisting him in such a manner as he may direct.
Stenographer Gr.II (with Director of Postal Services	o Taking dictation in shorthand and its transcription. o Fixing up of appointments with various visitors o Screening the telephone calls and the visitors in a tactful manner. o Keeping an accurate list of engagements, meetings etc. and reminding the officer sufficiently in advance for keeping them up. o Maintaining in proper order the papers required to be retained by the Officer. o Keeping a note of the movement of files passed by the Officer and other officers, if necessary. o Destroying by burning the stenographic record of the confidential and secret letters after they have been typed and issued. o Carrying out the corrections to the Officer's reference books. o Maintenance of CR dossiers and attending to related matters. o Relieving the superior of much of his routine work and assisting him in the manner he directs.
Stenographer Grade- III (In the Circle Office)	o Receiving the telephone calls. o Taking dictation of inspections/visits of divisional heads and of minutes of meetings with Unions. o Maintenance of CR dossiers and attending the matters connected therewith. o Maintaining in proper order the papers required to be retained by the Officer.
Stenographer Grade III (In the Divisional Office)	o Receiving the telephone calls. o Taking dictation of inspections/visits of divisional heads and of minutes of meetings with Unions. o Maintenance of CR dossiers and attending to matters connected therewith.

	o Maintaining in proper order the papers required to
	be retained by the Officer.
Powers and Duties of	Operative Officers and employees in the Post Office
Senior Postmaster	The Duties and responsibilities of a Sr. Postmaster are laid down in different Postal Manuals, Savings Bank Manuals and other Regulations dealing with financial transactions etc. However, some of the important duties are as follows;
	o Will perform the personal duties prescribed in the various Postal Manuals, Fundamental Rules (FRs) & Financial Hand Book (FHB) except those delegated to the Dy. Postmaster and assistant Postmaster. o Will exercise general supervision over all the branches and carryout the annual inspection of all departments in accordance with the standard questionnaire. o Will supervise the opening of Dak- ordinary and registered. o Will be responsible for maintaining discipline and control, grant of leave to staff, sanctioning advances like festival, leave salaries, reimbursement of medical bills, and Temporary & Final withdrawals from GPF and authorizing OTA to staff. o Will maintain CRs in respect of PAs and Group officers. o Will perform duties of drawing and disbursing officers as prescribed in FHB Vol – I. o Will sanction claim cases relating to SB, RD, MIS, etc accounts and savings certificates, process and forward cases of arrears of pay and allowances and pensions. o Will be in charge of staff, investigation branches, undertake investigation/Enquiries into fraud/loss cases concerning HO and sign references (other than routine ones) addressed to SSPOs, PMG and AO. o Will ensure prompt action is taken on VRs/IRs (Rule 157-Vol. V) and maintain the postmasters order book for recording changes, tests applied etc (Rule 50 vol. VI). o Will issue PO Identity cards to general public and maintain all connected records therewith. o Will write postmasters balance sheet (Rule 43 FHB Vol II).

	o Will review the objection registers maintained by SBCO and exercise general supervision over the
	branch.
	o Any other duty or responsibility assigned to him
Head Post Master	from time to time The duties of a Head Postmaster are laid down in
neau Post Master	various Postal Manuals and in Financial hand
	Book. However, some of the important duties are
	as follows;
	as rono ws,
	o Postmaster is in charge of office, maintain discipline
	and make arrangement for smoothly day to day
	function of office.
	o He will be in charge of Sub Accounts branch. He
	will regulate remittances to / from Bank, sub offices
	and check the balances held in Sub Offices, disposal
	of Excess Cash Balance(ECB) memos and Sub
	Postmaster Monthly Report (SMRs).
	o He will be responsible for proper financing of
	subordinate post offices under the account jurisdiction of HPO and transactions with bank where HPO is in
	account with Bank for withdrawal and deposit of cash.
	o He will ensure proper maintenance of stock register
	of the office. (Rule 369 of Volume VI) and also
	maintain the stock register of ACG- 53 (Rule 8 and
	173 of FHB Vol. I).
	o He will also see the periodical returns and
	statements that are submitted to the respective
	authorities. i.e. Divisional Circle/Region and Postal
	Accounts Offices.
	o He will be solely responsible for the correspondence
	with the Divisional and Postal Accounts Offices.
	o He will be solely responsible for all the work connected to staff matters and administration.
	o He will attend to the appointment matters of
	postmen and MTS and will personally maintain the
	check for appointment to GDS staff for his office.
	o He will maintain rosters, writing of CRs / issue of
	leave memos in respect of Postmen and MTS staff
	including GDS.
	o He will see that all references from his office to
	Divisional Office, Circle/Regional office and Postal
	Accounts offices goes under his signature.
	o He will carry out weekly checks on SB / RD / CTD /
	TD / NSS/PPF/MIS register of un-posted items for
	prompt settlement and clearance. He will check the

MO form accounts as per SO summary and cause supply of MO forms to SOs. o The Postmaster should carryout Kit inspection of postmen and Group D Staff. o He should ensure proper custody of KVPs of Rs 50000/- and maintenance of stock thereof. o He will maintain inventory relating to stock of computer and its peripherals and its history sheets. o He will keep over all supervision of computers / MPCM / Generator/Batteries and accessories and taking backup of files in floppies periodically with the help of System Administrator attached to his office. o He will ensure timely renewal of Post boxes. o He is solely responsible for verifying and maintaining the SOs daily account and keep watch over the Sub Account branch daily. o He has to look personally into the transit figures and tally the account daily. o He is personally responsible for writing the Postmaster Balance sheet daily. He should ensure that cash and stamps of daily balances are agreed with the closing balance of the day by physically counting and checking the cash and stamps. o He should periodically check the various accountable items and ensure correctness. o He is responsible for writing and updating the IR/VR paras of inspecting officers viz, Circle level/Regional level offices and Divisional office. o He will take the assistance of PRI (P) and utilize his service for investigation, check over effective delivery of the postmen staff and check over the GDS official clearing the letter boxes. o He should keep watch over departmental stamps and seals used in each section to keep them clean and tidy. o He should arrange proper supply of the cash and clearance of cash to/from the SOs during the off hours of DPM Treasury. o He should carryout self inspection of HO as prescribed in the rules. o He will ensure effective Estate maintenance that the surroundings of the PO building and garden are kept o Any other duty assigned from time to time Sub Post Master o All personal duties of SPM as prescribed in

various chapters of Postal Manuals. However, some of the important duties are as follows;

- o Responsible for the maintenance of records and submission of due returns.
- o Responsible to check the stamp advances and Franking Machine reading.
- o Responsible for proper maintenance of all hardware and will maintain History sheet in respect of system/peripherals up to date.
- o Personally responsible to handle server and ensure that no unauthorized person accesses server.
- o Responsible to ensure that no unauthorized floppy/CDs are used in the system. He/she will facilitate Day Begin and Day End and also allocate work among PAs. He/she will take periodic backup in respect of all modules. He/she will maintain a log book for recording of operation of server.
- o Responsible to report any break down/problems in the systems to Divisional Head.
- o Responsible to ensure that systems are not misused by any official.
- o Responsible to judiciously use the consumables and maintain stock register for all consumables and ensure that adequate consumables are held in stock.
- o Responsible for not to divulge the supervisor's pass word to any body and ensure that supervisory functions are done by him/her.
- o Personally responsible regarding maintenance of all statistical registers of various branches, safe custody of cash and stamps, correspondence, various stocks and general supervision.
- o Responsible to attend to references and enquiries, keep in custody of the complaints and suggestion book. Proper maintenance of various circulars. Pasting of correction slips to various P & T Manuals and keep up to date.
- o Personally responsible for submission of various monthly, quarterly and annual statements.
- o Responsible to attend to bulk sale of stamps, treasury work with connected accounts matter and submitting daily accounts to Head post Office.
- o Personally responsible to supervise closing of bags

		containing insured articles and keep them in his/her
		custody until their dispatch.
		o Responsible to check stamp advances of the counter
		Postal Assistant daily.
		o Responsible to attend to SB and cash certificate
		claim cases.
		o Responsible to attend to acceptance of PLI
		premium/payment and connected transactions and
		maintenance of their schedules and records.
		o Any other duty assigned from time to time.
Public Relation		Duties of Public Relation Inspector are laid down
Inspector (Postal)		in the Postal manuals. However, some of the
		important duties are as follows;
		N.B.1:- These rules may be modified in such a way as
		the Head of the Circle may consider, if necessary, in
		the case of Town Inspectors of Calcutta, Madras and
		Bombay.
		N.B.2:- In these rules the Postmaster includes the Sub-
		Postmaster if the Public relation Inspector is attached
		to a Sub-Office.
		o The Head of the Division will fix the jurisdiction of
		each Public Relation Inspector in his Division.
		o The powers of a Public Relation Inspector are
		limited to reporting cases of suspected fraud,
		negligence, irregularities, etc. to the Superintendent or
		Postmaster to whom he is subordinate. He has no
		power to appoint, dismiss, transfer, or punish
		subordinates, and he will, therefore not keep character
		sheets.
		o The Public Relation Inspector's primary duty is to
		supervise the work of postmen and of other postal
		subordinates working outside the office, such as letter-
		box peons, runners, etc.
		o He should also make any personal enquiries
		entrusted to him by the Postmaster, and generally
		perform any out-door postal work which the
		postmaster may assign to him, but in no case should
		be correspond with the public. o He should also, under the Superintendent's or the
		Postmaster's orders, supervise the working of the
		town offices, and inspect, at such intervals as may be
		directed, those town offices that are assigned to him
		for this purpose by the Head of the Circle, and after inspection should record his remarks in the order
		book.
		o He should also carry out surprise checks of articles
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		cleared from letter-boxes by the letter-box peons on their beat as often as possible with a view to detect if there are any articles with them bearing signs of removal of stamps or affixed with used up or faked postage stamps. o In order to be able to control his subordinates effectively, it is essential that the Public Relation Inspector should make himself acquainted with (a) the character of all officials attached to town offices, and of the postmen and letter-box peons attached to the head office. (b) the beat of each postman and letter-box peon, and (c) the estimation in which each postman is held by the public he serves. He should take every opportunity to acquire a thorough knowledge of the conduct and antecedents of Postmen and letter box peon under him.
Postal Assistant		The duties and responsibilities of Postal Assistant are stipulated in various Postal Manuals. However, some of the important duties are as follows; o Depending upon the establishment of a post office, more than one duty could be combined or more than one official could be deputed to handle a particular branch. o Generally a Postal Assistant works in Mails, Sorting, Delivery, Dispatch, Registration, Speed Post, Parcel, Money Order, Sub account, Cash/ Treasury, Accounts and Savings Bank and Savings Certificates departments of a Post office. o They are also entrusted additional duties and responsibilities in view of introduction of premium products, other new products and service and technology driven initiatives of the Department.
EE(C/E)	Assistant Engineer or/and Asstt. Executive Engineer	o In-charge of a Division office, he is an executive unit directly concerned with procurement of men/material/ machinery for speedy and economic execution of works under its charge and is directly responsible for proper upkeeps of works account and implementation of the terms of contract entered in to with various parties viz. contractors and suppliers. o It supervises works of 4 to 6 Assistant Engineers and has regular clerical staff and accounts officers for this purpose. o Checking of preliminary estimate, detailed estimate,

	revised estimate, NIT design & drawings, scheduled
	of rates & specifications.
	o Responsible for correct compilation of works
	account through JAO/AO & responsible for furnishing
	timely information in case of likely hood of excess
	over estimated cost of work.
	o Responsible to supply preliminary data and
	information on several points to SE(C/E) or CE(C/E).

- o Responsible to supply preliminary data and information on several points to SE(C/E) or CE(C/E). o Responsible to inspect at least once a year, the more important buildings and works under its charge and is responsible to take proper measures to preserve them in good condition.
- o Checking of preliminary estimate, detailed estimate, revised estimate, NIT design & drawings, scheduled of rates & specifications when working in planning units.